



CC Patio Manufactured Frames PRODUCT WARRANTY

At CC Patio we pride ourselves in building the highest quality outdoor furniture. Our materials are of the highest quality and are specifically selected for some of the world's harshest climates.

CC Patio warrants all custom outdoor furniture and accessories to be free from manufacturing defects in materials and workmanship for a specified amount of time. All coverage is limited to the original owner and solely for the designed use of the furniture. This excludes normal wear and tear including damage caused by improper use.

CC Patio will cover delivery charges related to warranty claims for a period of one (1) year from the original date of delivery. After this period, the end user will incur all shipping or delivery charges related to warranty claims.

25-Year Limited Warranty

CC Patio provides a 25-year **limited warranty against structural failure**, from the original date of delivery, during normal usage on all powder-coated steel or aluminum frames. This guarantees all products to be free of fabrication and material defects, provided that the product is properly installed and cared for.

3-YEAR LIMITED WARRANTY

CC Patio warrants the powder coat finish on all steel or aluminum frames for a period of three (3) years from the date of delivery against peeling, flaking and blisters.

1-YEAR LIMITED WARRANTY

All cushions and pillows shall be covered against separation at the seams for a period of one (1) year from the original date of delivery. We will repair or replace any cushion or pillow in the original color and style, if available, or in a similar color and style if the original fabric has been discontinued.

CC Patio covers all ironwood products for a period of one (1) years from the date of delivery against structural failure, wood rot, and insect infestation. Some discoloration, including fading, is to be expected.

CC Patio covers all hardware used in the construction of its outdoor furniture for a period of one (1) year from the date of delivery to be free from defects and against structural failure.

CC Patio covers all replacement parts for a period of one (1) year.

EXCLUSIONS

Structural failure or damages due to incorrect assembly, lack of regular maintenance, improper use, roughness, abuse or neglect are not covered. Structural failure or damages due to the use of furniture with other products not produced by CC Patio are not covered.

Any product that is modified or removed from the original furniture is not covered under any warranty.

Hinges and pivot points may require maintenance. Please be sure to speak with a representative or review our care guidelines for more information.

Normal wear or stretching of fabrics due to weathering or use, fading, minor discoloration, minor color variances in the wood grain or fabric color variance between replacement parts or pieces are not covered.

Checking (minor cracks) may occur when wood products are exposed to the outside elements. Checking is considered natural and is not covered under this warranty unless they contribute to structural failure. CCPatio does not warrant against normal scratches from moving or items damaged by nicks, cuts, scratches or any other normal everyday wear and tear on the item as it is being used.

Damage or failure caused by freight or acts of nature (e.g. freezing temperatures, ice, hurricane, tornado, high winds, etc.) are not covered.

Damages to wood product caused by environmental conditions (e.g. extreme dry climates), mold, or mildew are not covered, and damages to wood products caused by sources of heat (e.g. sunlight magnification through reflection of windows, stemware or from other sources, such as grill, fire pit, cigarette, etc.) are not covered.

Damages to powder-coated steel products caused by environmental conditions (e.g. excessive humidity due to sprinklers) or rust are not covered. **Powder coated steel frames cannot be placed directly under a misting system or sprinklers as consistent moisture and oxygen exposure will eventually cause metal corrosion.**

CCPatio is not liable for personal injury related to improper use or neglect of the furniture. Damages caused by suntan oil or other chemicals not endorsed by CCPatio are not covered.

The application of paint, stain, polyurethane, other chemical treatments not endorsed by CCPatio, or any modifications made by the end user will void the warranty.

CCPatio cushions are not warranted. Sunbrella® warrants all fabric used on CCPatio cushions. For more information please see [Sunbrella® warranty](#).

The following acts and/or omissions will void the warranty:

- Physical damage due to transport or installation
 - Contact with salt water, magnesium chloride, ice melt
 - Contact with chlorine, fertilizer pesticides, or industrial chemical agents
 - Contact with sprinkler systems, tree sap, entangled vegetation
 - Alteration of coating by owner or agents of owner
 - Physical damage due to acts of God

This warranty does not apply to floor samples or liquidated items.

RECOMMENDATIONS & CARE

CC Patio recommends storing furniture indoors in an upright position during cold weather or hazardous weather conditions to avoid potential damage caused by natural causes, which are not covered under the warranty.

Proper storage, care, and routine maintenance will help prevent structural failure and extend the life of the product, ensuring years of memorable outdoor living. See more information regarding proper care and maintenance below.

CC Patio expects the end user to have the knowledge to determine whether a specific product is appropriate for a particular commercial use or application.

FABRIC - Sunbrella®

Brush off dirt & dust (or **use a blower regularly**) before it becomes embedded and clean liquid spills as soon as they occur by blotting (don't rub) with a clean, dry cloth. For oil-based spills, apply an absorbent such as corn starch, then remove with a straight edge. Wash gently with a mild, non-abrasive cleanser. Use a soft bristle brush to clean. Rinse well and air dry.

Use [303® Fabric Guard™](#) for [extra protection](#) & [FireGuard](#) as Flame Retardant Protection.

For more information refer to [Sunbrella Outdoor Upholstery Care & Cleaning](#).

For other stains, products such as Dawn, Resolve® or 303® Spot Cleaner are applicable. [For specific information on stain cleaning see Sunbrella Stain Chart](#).

POWDER COATED FRAMES

Regular cleaning is recommended to keep furniture looking new. Wash gently with a mild non-abrasive cleanser, rinse well and let dry.

When cleaning, avoid using harsh detergents that could damage the surface. Be sure to wipe up spills before they dry, this will make clean-up easier. For dried spills, place damp cloth over the dried spill and allow the spilled substance to soften. Next, gently wipe with a clean, soft cloth. If necessary use a mild detergent diluted with water. Gentle pressure is critical to avoid scratching the finish. Carefully remove any loose surface deposits with a wet sponge or use a soft brush (non abrasive) and a dilute solution of a mild detergent, eg, pH-neutral liquid hand dishwashing detergent in warm water (DO NOT use solvents) to remove dust and other deposits.

HARD SURFACE - DEKTON®

CC Patio recommends cleaning Dekton® on a regular basis by using a non-abrasive sponge, soap and warm water. Majority of pH balanced general-purpose cleaners can also be used. For general cleaning, the best option is to use a neutral soap and water with a sponge or scouring pad.

In the case of aggressive stains, either from products that are resistant to normal cleaning agents or because they have remained on the work surface without being removed, we recommend using more specific products such as: cream detergents with abrasive particles or solvents (acetone or universal solvent type). See [Cleaning & Maintenance](#) and [Dekton® Residential warranty](#).

Although Dekton® is an extremely resistant surface, **knocks should be avoided in areas which are more exposed (corners, edges, bevels etc.)**. Please be extra careful in moving Dekton products, use professional moving service.

WOOD - IRONWOOD ACCENT PIECES

Ironwood is a natural wood that will wear and age over time. Simply use an oil-based product made specifically for natural hardwood. Popular choices include linseed oil, walnut oil, coconut oil, and teak oil. For best results in dry climates, apply the recommended oil minimum once per month.

