



PRODUCT WARRANTY & CARE INSTRUCTIONS

At CC Patio we pride ourselves in building the highest quality outdoor furniture which, when treated with care, will last a lifetime. We use only four types of the highest quality materials available on the market today, which are perfectly selected to outlast in Arizona climate as well as in any environment.

CC Patio warrants all custom outdoor furniture and accessories to be free from manufacturing defects in materials and workmanship. Provided the furniture is assembled correctly and is subjected to normal use, CC Patio will cover your outdoor furniture under the following lifetime, five (5), three (3), and one (1) year warranties.

CC Patio will cover delivery charges related to warranty claims for a period of one (1) year from the date of purchase. After this period, the end user will incur all shipping or delivery charges related to warranty claims.

LIFETIME

CC Patio provides lifetime warranty against structural failure during normal usage on all powder-coated steel or aluminum frames and guarantee all products to be free of fabrication and materials defects, provided that the product is properly installed and cared for.

5-YEAR LIMITED WARRANTY

Sunbrella® stands behind their fabrics with a guarantee that's the best in the industry: a 5-year limited warranty for upholstery, specialty fabrics and decorative shade fabrics and a 10-year limited warranty for shade and marine fabrics. This warranty applies to the original purchaser of Sunbrella fabric and protects against Sunbrella fabric becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemical (see exclusions below). **It does not cover labor and installation supplied by the CCPatio.**

3-YEAR LIMITED WARRANTY

CC Patio warrants the powder coat finish on all steel or aluminum frames for a period of three (3) years from the date of purchase against peeling, flaking and blisters.

CC Patio warrants all ironwood products for a period of three (3) years from the date of purchase against structural failure, wood rot, and insect infestation.

Dekton® solid surface table tops used in residential settings are warranted against manufacturer's defect for three years. If the Dekton® top fails structurally during normal usage or if the finish or seams peel, crack or blister within three (3) years from the date of purchase, CCPatio will repair, refinish or replace the top.

CC Patio warrants all hardware used in the construction of its outdoor furniture for a period of three (3) years from the date of purchase to be free from defects and against structural failure.

1-YEAR LIMITED WARRANTY

All cushions and pillows shall be covered against separation at the seams for a period of one (1) year from the original date of purchase by the initial consumer. We will repair or replace any cushion or pillow in the original color and style, if available, or in a similar color and style if the original has been discontinued. Fading or discoloration is not covered.

CC Patio warrants all replacement parts & protective furniture covers for a period of one (1) year.

EXCLUSIONS

Structural failure or damages due to incorrect assembly, lack of regular maintenance, improper use, roughness, abuse or neglect are not covered. Structural failure or damages due to the use of furniture with other products not produced by CC Patio are not covered.

Normal wear or stretching of fabrics due to weathering or use, fading, minor discoloration, minor color variances in the wood grain or fabric color variance between replacement parts or pieces are not covered.

Checking (minor cracks) may occur when wood products are exposed to the outside elements. Checking is considered natural and is not covered under this warranty unless they contribute to structural failure. CCPatio does not warrant against normal scratches from moving or items damaged by nicks, cuts, scratches or any other normal everyday wear and tear on the item as it is being used.

Damage or failure caused by freight or acts of nature (e.g. freezing temperatures, ice, hurricane, tornado, high winds, etc.) are not covered.

Damages to wood product caused by environmental conditions (e.g. extreme dry climates), mold, or mildew are not covered, and damages to wood products caused by sources of heat (e.g. sunlight magnification through reflection of windows, stemware or from other sources, such as grill, fire pit, cigarette, etc.) are not covered.

Damages to powder-coated steel products caused by environmental conditions (e.g. excessive humidity due to sprinklers) or rust are not covered. Powder coated steel frames cannot be placed directly under misting system or sprinklers as consistent moisture and oxygen exposure will eventually cause metal corrosion.

CCPatio is not liable for personal injury related to improper use or neglect of the furniture. Damages caused by suntan oil or other chemicals not endorsed by CCPatio are not covered.

The application of paint, stain, polyurethane, other chemical treatments not endorsed by CCPatio, or any modifications made by the end user will void the warranty. CCPatio cushions are not warranted. Sunbrella® warrants all fabric used in CCPatio cushions. For more information see [Sunbrella® warranty](#).

Never machine wash cushions or covers as this will result in shrinkage or damage. After cleaning cushions, tip on end and allow to drip dry. Never use a commercial or home dryer to tumble dry fabric goods. Do not use bleach or solvents to clean any product! This will void the warranty. NOTE: Lack of original receipt will void the warranty!

The following acts and/or omissions will void the warranty:

- Physical damage due to transport or installation
- Contact with salt water, magnesium chloride, ice melt
- Contact with chlorine, fertilizer pesticides, or industrial chemical agents
- Contact with sprinkler systems, tree sap, entangled vegetation
- Alteration of coating by owner or agents of owner
- Physical damage due to acts of God

This warranty does not apply to floor samples or liquidated items.

RECOMMENDATIONS

CCPatio recommends storing furniture indoors in an upright position during cold weather or hazardous weather conditions to avoid potential damage caused by natural causes, which are not covered under the warranty.

Proper storage, care, and routine maintenance will help prevent structural failure and extend the life of the product, ensuring years of memorable outdoor living. See more information regarding proper care and maintenance below.

CC Patio expects the specifier has the knowledge to determine whether a specific product is appropriate for a particular commercial use or application.

FABRIC - Sunbrella®

Brush off dirt before it becomes embedded and clean liquid spills as soon as they occur by blotting (don't rub) with a clean, dry cloth. For oil-based spills, apply an absorbent such as corn starch, then remove with a straight edge. Wash gently with a mild, non-abrasive cleanser. Use a soft bristle brush to clean. Rinse well and air dry.

Use [303® Fabric Guard™](#) for [extra protection](#) & [FireGuard](#) as Flame Retardant Protection.

For more information refer to [Sunbrella Outdoor Upholstery Care & Cleaning](#).

For other stains, products such as Dawn, Resolve® or 303® Spot Cleaner are applicable.

[For specific information on stain cleaning see Sunbrella Stain Chart.](#)

FRAMES

Regular cleaning is recommended to keep furniture looking new. Wash gently with a mild non-abrasive cleanser, rinse well and let dry.

When cleaning avoid using harsh detergents that could damage the surface. Be sure to wipe up spills before they dry, this will make clean-up easier. For dried spills, place damp cloth over dried spill and let soften. Then gently wipe with a clean, soft cloth. If necessary use a mild detergent diluted with water. Gentle pressure is critical to avoid scratching the finish. Carefully remove any loose surface deposits with a wet sponge or use a soft brush (non abrasive) and a dilute solution of a mild detergent, eg, pH-neutral liquid hand dishwashing detergent in warm water (DO NOT use solvents) to remove dust and other deposits.

HARD SURFACE - DEKTON®

CC Patio recommends to clean Dekton® on a regular basis by using a non-abrasive sponge, soap and warm water. Majority of pH balanced general-purpose cleaners can also be used. For general cleaning, the best option is to use a neutral soap and water with a sponge or scouring pad.

In the case of aggressive stains, either from products that are resistant to normal cleaning agents or because they have remained on the work surface without being removed, we recommend using more specific products such as: cream detergents with abrasive particles or solvents (acetone or universal solvent type). See [Cleaning & Maintenance](#) and [Dekton® Residential warranty](#).

Although Dekton® is an extremely resistant surface, knocks should be avoided in areas which are more exposed (corners, edges, bevels etc.). Please be extra careful in moving Dekton products, use professional moving service.

WOOD

Simply use an oil-based product made specifically for natural hardwood. Popular choices include linseed oil, walnut oil, coconut oil, and teak oil.